

QUALITY POLICY

of the company

FOXON s.r.o.

Effective from April 1, 2021

	Function	Name	Date
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Quality policy

The company FOXON s.r.o. operates on the Czech market as a specialist in repairs, sales, training and projects in the field of industrial automation. The company understands the quality of services provided as one of the decisive elements for satisfying the needs of the customer, and therefore the company's management has made the following commitment:

- to identify, perceive and meet the needs and requirements of stakeholders,
- to provide services in accordance with applicable legislation;
- to apply business ethics in order to increase the quality of life of individuals, local communities and society as a whole and to manage the company's activities;
- to deepen the customer's trust, provide all services in a quality, proper and timely manner;
- to provide effective assistance to all stakeholders who expect or need assistance;
- to contribute to social, technological and economic development;
- to continuously improve the efficiency of the system and procedures used, to continuously produce and support innovative processes, including modern management methods, information systems and technologies used, to influence the company's activities and services in accordance with occupational safety, together with compliance with environmental principles and environmental sustainability;
- to prevent any form of discrimination and the use of psychological or physical coercion;
- to create an optimal working environment that significantly contributes to the effective functioning of the company; satisfied employees are themselves a source of new ideas for continuous improvement of the quality management system;
- to constantly increase the level of professional knowledge, skills and qualifications of employees, including their professional performance;
- to establish mutually beneficial supplier relationships that will allow for a flexible response to stakeholder requirements when needed;
- to integrate outsourced processes into the quality management system and appropriately manage these processes;
- to demand from suppliers unconditional compliance with the requirements of the required quality and timeliness of the work performed by them;
- to require workers and business partners to take an active approach to environmental protection, respect for human rights and adequate working conditions, as well as to safety and health at work;
- to effectively address financial, market, technical and social risks and ensure compliance with relevant legal requirements in all areas where the company operates;
- to provide the resources needed to continuously maintain and improve the organization;
- to prevent the possibility of disagreements, accidents, work-related injuries and other problematic situations.